



LIMITED WARRANTY

Products

This limited warranty covers Star Lumber brand cedar shakes and/or shingles which are listed under Terms of Warranty. The warranty is extended to the original homeowner only, from the date of completed installation.

Terms of Warranty

Subject to the limitations and exclusions set forth in this warranty, Star Lumber Canada Ltd. (STAR) warrants to the original homeowner that the products have been manufactured, inspected and graded in accordance with CSA Standard 01181.1 and/or 1.B.C. Standards 32-8 or 32-11; and the shakes or shingles will remain free from leaks caused by product defects as described in the above standards. The warranty period for Star Lumber products and their pro-rata warranty periods are listed below.

Product Type	Dimensions	Period
Split & Resawn	18/24" x 1/2"	35 Years
Taper Sawn	18/24" x 5/8"	35 Years
Split & Resawn / Taper Sawn	24" x 3/4"	40 Years
Split & Resawn / Taper Sawn	24" x 7/8"	40 Years
Split & Resawn / Taper Sawn	24" x 1"	50 Years
Split & Resawn / Taper Sawn	24" x 1 1/4"	55 Years
Split & Resawn / Taper Sawn	24" x 1 1/2"	60 Years
Split & Resawn / Taper Sawn	24" x 1 3/4"	65 Years
Split & Resawn / Taper Sawn	24" x 2"+	75 Years
Shingle	18" Perfection	35 Years
Shingle	24" Royal	35 Years

Remedies

If warranted shakes or shingles leak within the warrantable period due to product defects described under Terms of Warranty, STAR, at its sole election, will furnish replacement shakes or shingles or refund a pro-rata portion of the amount the original homeowner paid for the shakes or shingles.

The pro-rata refund works as follows:

Within the first year of the Warranty Period, STAR will pay 100% of the original cost of the defective shakes or shingles which caused the leak. During the remaining Warranty Period, STAR will pay a pro-rata share of the original cost of the defective shakes or shingles which caused the leak, based upon the percentage of the Warranty Period remaining.

Limitations and Exclusions from Warranty

This limited warranty shall not be effective unless each and every bundle of shakes or shingles applied to the field of the roof is properly tagged with the Star Lumber label. This warranty does not apply to Star Lumber shakes or shingles installed in the states of Alabama, Delaware, Florida, Georgia, Hawaii, Kentucky, Louisiana, Maryland, Mississippi, North Carolina, South Carolina, Texas (in the counties of: Angelina, Austin, Brazos, Chambers, Fort Bend, Galveston, Grimes, Hardin, Harris, Jasper, Jefferson, Orange, Liberty, Montgomery, Newton, Polk, Sabainc, San Augustine, San Jacinto, Trinity, Tyler, Walker, Waller and Washington), Virginia and West Virginia, unless they are Star Lumber fire treated or Star Lumber CCA preservative treated and warranted by the corresponding treating company, which is separate from this limited warranty.

This warranty does not cover:

- Improper installation. All Star Lumber shakes or shingles must be applied in accordance with manufacturer's recommendations and those described in the Uniform Building Code.

- Improper use. Any shakes or shingles not used for normal roof or wall applications.
- Ancillary costs. The costs of any tear-off, installation, vents, flashings, underlayments, fasteners or any other related materials.
- Acts of God. Product failure caused by hurricane, tornado, lightning, flood, fire, falling objects, civil commotion, or acts of God.
- Structure failure. Product failure caused by settling, warping or distortion of the building.
- Neglect. Product failure due to improper handling, use, or maintenance, including the buildup of leaves, needles, moss, dirt and other debris.
- Modifications. Product failure due to repairs or alterations of the roof or walls after initial installation.
- Other products. Product failure caused by flashings, vents, underlayments, skylights, solar heating apparatus, paints, coatings, solutions, etc.
- Consequential Damage. Any damage of any kind whatsoever, including damage to the interior or exterior of the building.
- Damages of any kind suffered by anyone other than the original owner.
- Factors beyond the manufacturer's control. The serviceable life of a cedar roof may be affected by climate index, installation practices, proper maintenance, ventilation, underlayments and other conditions which affect wear and tear. STAR is not responsible for these factors causing product failure or damage.

Sole Warranty

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED BY LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE. NO REPRESENTATIVE, EMPLOYEE OR AGENT OF STAR, OR ANY OTHER PERSON, HAS AUTHORITY TO ASSUME FOR STAR ANY ADDITIONAL LIABILITY OR RESPONSIBILITY IN CONNECTION WITH SHAKES OR SHINGLES BEYOND THAT SET FORTH ABOVE. IN NO EVENT, WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE OR FOR ANY OTHER CAUSE WILL STAR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.

Registration of Warranty

This warranty is effective only upon proper registration with STAR. To register a warranty the attached warranty registration card must be completed and signed by both the installer and homeowner. The registration must be sent via certified mail within 30 days of roof application (or within 30 days of occupation of a newly constructed home), accompanied by 5 representative labels from Star Lumber material applied to the roof and a copy of the roofing contract.

Notification of Claims

Claims pursuant to this warranty must be submitted in writing, together with proof of purchase, installation dates, and applicable maintenance records, to the STAR address set out below, within 30 days after discovery of the failed shakes or shingles. All correspondence must contain the certificate number set forth above. STAR, within a reasonable length of time of notification of failure, will investigate the claim, and, if STAR determines that any leaks are covered by this warranty, STAR will resolve the complaint in accordance with the terms of this warranty within a reasonable amount of time. STAR will not be liable for unauthorized replacement or the cost of replacement incurred prior to written acknowledgement by STAR that it will replace the defective shakes or shingles.

Fill out this registration promptly after job completion. Detach and send along with five (5) representative Star Lumber Shake Labels and a copy of the roofing contract via registered mail to Star Lumber Canada Ltd. Retain a copy for your records.

STAR LUMBER - WARRANTY REGISTRATION

Owners Name _____ Installation Address _____

City _____ State/Prov. _____ Zip/Postal Code _____

Check the product type used on the installation

Product Type	Dimensions	Period
<input type="checkbox"/> Split & Resawn	18/24" x 1/2"	35 Years
<input type="checkbox"/> Taper Sawn	18/24" x 5/8"	35 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 3/4"	40 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 7/8"	40 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 1"	50 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 1 1/4"	55 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 1 1/2"	60 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 1 3/4"	65 Years
<input type="checkbox"/> Split & Resawn / Taper Sawn	24" x 2"+	75 Years
<input type="checkbox"/> Shingle	18" Perfection	35 Years
<input type="checkbox"/> Shingle	24" Royal	35 Years

Date of Completed Install _____ # of Squares _____

Contractor _____ Name _____

Address _____

Contractor Signature _____

Homeowner Signature _____ Date _____

Send via registered mail to: Star Lumber Canada Ltd. 33610 East Broadway Avenue, Mission, BC V2V 4M4
Registration must be accompanied by five (5) representative Star Lumber Shake Labels and a copy of the roofing contract.